

WEBSITE PRIVACY POLICY

PLEASE READ THIS PRIVACY POLICY CAREFULLY BEFORE USING OUR WEBSITE. BY USING THE WEBSITE OR ANY INTERACTIVE SERVICES, YOU SIGNIFY YOUR ACCEPTANCE OF THIS WEBSITE PRIVACY POLICY AND YOU ADHERE TO THE TERMS AND CONDITIONS POSTED ON THE WEBSITE.

At PolicyMatters.ca (the “Website”), we are committed to respecting your privacy.

As part of this commitment, we have set out this Website Privacy Policy to describe the manner in which personal information may be collected, used, disclosed and otherwise managed in connection with the Website.

Collection and Use of Personal Information

Personal Information: In this Website Privacy Policy, “personal information” means any information about an identifiable individual including any “personal health information”, which with respect to an individual, includes: (a) information concerning the physical or mental health of the individual; (b) information concerning any health service provided to the individual; (c) information concerning the donation by the individual of any body part or any bodily substance of the individual or information derived from the testing or examination of a body part or bodily substance of the individual; (d) information that is collected in the course of providing health services to the individual; or (e) information that is collected incidentally to the provision of health services to the individual.

Site Registration: You do not have to register to visit our Website. However, some of the features and services offered through our Website may require you to register and provide your name, address, phone number, email address, and a password that you select. This registration information is used to provide and otherwise administer the service you requested.

Should you choose to register with our Website, you may be given the option of receiving email with information that we think you might find useful, including promotions, announcements of new services and products, and newsletters on particular health topics. If you decide, at any later time, that you no longer wish to receive these emails you may unsubscribe from our email list by following the instructions set out in each email communication.

Interactive Services: Our Website may offer various interactive services, such as care management tools, and features that enable consumers or healthcare professionals to submit customized email requests for information about diseases and therapies.

Our interactive services may require you to provide personal information in order to request information from us. We will collect your contact information as well as whatever personal information that you choose to include in your request. In addition, from time to time, we may offer you the opportunity to participate in one of our optional surveys or questionnaires.

We may use the information that you provide, including personal health information, to respond to you and otherwise administer the interactive service you request, to help us better understand how our products are used, or to help us improve the marketing of our

products. We may also use the personal information that you provide to create customized offers, information, and services tailored to your interests and preferences.

The information you provide in interactive services may be linked with the personal information that you provided elsewhere on our Website. We may also combine personal information from users to create a summary of aggregate, non-identifiable data that we use for our business purposes, including research to improve our products and analyses that may help us better market our products.

Our Website may have a "Refer-a-Friend" and other similar features that permit you to send email to others. This feature requires you to submit your name and email address, as well as the name and email address of the recipient. We do not use the names or email addresses submitted in these circumstances for any other purpose without the consent of you or the email recipient.

Product Reports: If you use the Website to report a product experience, we may use the information you submit in our reports to Health Canada and other Canadian or international regulatory authorities, and as otherwise required of us by law. We may ask you for specific facts, including patient initials, age, and gender, and the prescribing physician. US federal regulations require us to collect personal information in order to file reports with the US Food and Drug Administration (FDA) regarding the safety of our products, and we are required to report adverse drug events to Health Canada's Health Products and Food Branch. We also may use the information you submit to contact the prescribing physician to follow up regarding an unexpected event involving the use of our product.

Additional Website Information

Visiting Our Website: In general, you can visit our Website without telling us who you are or submitting any personal information. However, we collect the IP (Internet protocol) addresses of all visitors to our Website and other related information such as page requests, browser type, operating system and average time spent on our Website. We use this information to help us understand our Website activity, and to monitor and improve our Website.

Cookies: Our Website may use a technology called "cookies". A cookie is a tiny element of data that our Website can send to your browser, which may then be stored on your hard drive so we can recognize you when you return. We use cookies on the pages on our Website where you are prompted to log in or that are customizable. If you have registered with our Website, these cookies (1) may let us know who you are, (2) may be necessary to access your account information in order to deliver products and personalized services, and (3) will provide us and our service providers with information that we will use to personalize our Website in accordance with your preferences. You may set your Web browser to notify you when you receive a cookie or you may disable cookies by turning them off in your Web browser. However, if you decide not to accept cookies from our Website, you may not be able to take advantage of all of the features of our Website.

We may also use a third party to help us gather and analyze information about the areas that you visit on the Website to evaluate and improve the visitor experience and the

convenience of the Website, and to help us evaluate some of the specific information related to your Website visits.

Tracer Tags & Web Beacons: We may use a technology called "tracer tags" or "Web Beacons" which are tiny graphic files embedded in a Website or e-mail that send information from your browser back to the beacon's originating server. This technology allows us to understand which pages you visit on our Website and the sites you visit before and after ours. They may also let us know if you have opened an e-mail that we sent. These tracer tags are used to help us optimize and tailor our Website and email content.

Disclosure of Personal Information

We will not disclose, trade, rent, sell or otherwise transfer your personal information, without your consent, except as otherwise set out herein.

Service Providers and Affiliates: We may transfer (or otherwise make available) your personal information to our affiliates and other third parties who provide services on our behalf. For example, we may use third party service providers to host our Website, administer certain of its services and features, respond to user enquiries, conduct user research, and manage and analyze website data. Our service providers are given the information they need to perform their designated functions, and we do not authorize them to use or disclose personal information for their own marketing or other purposes.

Your personal information may be maintained and processed by our affiliates or third party service providers in the US or other jurisdictions, WHERE IT MAY BE SUBJECT TO THE LAWS OF THAT JURISDICTION, INCLUDING LAWS REGARDING THE DISCLOSURE OF PERSONAL INFORMATION TO GOVERNMENT AUTHORITIES. In addition, if you are visiting our Website from a country other than Canada, your communication with us through the Website or any services offered on the Website will necessarily result in the transfer of information across international boundaries. By using this Website or any of our services, you consent to the collection, storage, and processing of your information in Canada and in any country to which we may transfer your information in the course of our business operations.

Sale of Business: We may transfer any information we have about you as an asset in connection with a merger or sale (including transfers made as part of insolvency or bankruptcy proceedings) involving all or part of Amgen, or as part of a reorganization, stock or other sale, or other change in control.

Legal: We and our Canadian, US and other affiliates or service providers may provide your personal information in response to a search warrant or other legally valid inquiry or order, or to an investigative body in the case of a breach of an agreement or contravention of law, or as otherwise required by applicable Canadian, US or other law. We may also disclose personal information where necessary for the establishment, exercise or defence of legal claims, as part of the administration of our loss prevention program, or as otherwise required or permitted by law.

Co-Branded Sites and Third Party Links: Our Website may contain links to other sites that we do not own or operate. We may also partner with other companies to

provide you with content or services on a joint or "co-branded" basis. At a co-branded site you will see our logo and the logo of the co-branded partner displayed on your screen. Except as provided herein, we will not provide any of your personal information to these third parties without your consent.

We provide links to third party websites (including to our partners in co-branded websites) as a convenience to the user. These links are not intended as an endorsement of or referral to the linked websites. The linked websites have separate and independent privacy statements, notices and terms of use, which we recommend you read carefully. We do not have any control over such websites, and therefore we have no responsibility or liability for the manner in which the organizations that operate such linked websites may collect, use or disclose, secure and otherwise treat your personal information.

Children's Privacy: We do not seek nor will we knowingly collect personal information from anyone under the age of 13. Our website content and services are intended for users over the age of 13. If we learn that an under-13 user has volunteered personal information on our site, or that a provider has volunteered information about a patient who is identified as younger than 13, we will take measures to delete such information from our systems.

Access to Your Personal Information

You have the right to access, update, and correct inaccuracies in your personal information in our custody and control, subject to certain exceptions prescribed by law.

You may request to access, update and correct inaccuracies in your personal information that we have in our custody or control by emailing or writing to us at the contact information set out below. We may request certain personal information for the purposes of verifying the identity of any individual seeking access to their personal information records.

Security of Personal Information

We have implemented measures designed to protect personal information in our custody and control. We maintain reasonable technical, administrative and physical safeguards, including encryption and firewalls, in an effort to protect against unauthorized access, use, modification and disclosure of personal information in our custody and control. Unfortunately, no collection or transmission of information over the Internet or otherwise can be guaranteed to be 100% secure, and therefore, we cannot ensure or warrant the security of any such information.

Your online access to certain of your personal information may be protected with a password you select. We strongly recommend that you do not disclose your password to anyone. We will never ask you for your password in any unsolicited communication (such as letters, phone calls or emails).

We have personal information retention processes designed to retain your personal information for no longer than necessary for the purposes stated above or to otherwise meet legal requirements.

Changes to the Website Privacy Policy

This Website Privacy Policy may be updated periodically to reflect changes to our personal information practices. The revised Privacy Policy will be posted on this Website. We strongly encourage you to please refer to this Privacy Policy often for the latest information about our personal information practices.

Acceptance of the Website Privacy Policy

By using the Website or any interactive services, you signify your acceptance of this Website Privacy Policy, and you adhere to the terms and conditions posted on the Website. By submitting your information, you agree that it will be governed by our Privacy Policy.

Contacting our Privacy Officer

Please contact Amgen's Privacy Officer if:

- you have any questions or comments about this Website Privacy Policy,
- you wish to access, update, and/or correct inaccuracies in your personal information, or
- you otherwise have a question or complaint about the manner in which we treat your personal information.

The contact information for Amgen's Chief Privacy Officer is as follows:

Amgen Canada Inc.
Attention: Chief Privacy Officer
6775 Financial Drive
Mississauga, Ontario
L5N 0A4
privacycanada@amgen.com.
Telephone: (905) 285-3131

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